ALPHA SPECTRA LIMITED WARRANTY

Alpha Spectra, Inc. scintillation detectors are manufactured with the highest quality standards. Alpha Spectra, Inc. warrants to the original purchaser of each scintillation detector, that should the detector prove defective due to improper workmanship or material, for a two-year period from the date of shipment, Alpha Spectra, Inc. will repair or replace, at its option, any defective detector without charge for the replacement detector. To obtain this warranty service the customer must deliver the detector to Alpha Spectra, Inc. at its address below. Shipping expenses are the customer’s responsibility. Proof of purchase may be required when requesting this warranty service.

All Alpha Spectra, Inc. detectors are designed for use in a normal laboratory environment. When used in a normal laboratory environment, all Alpha Spectra, Inc. scintillation detector assemblies carry a two-year warranty against detector malfunctions due to faulty construction or failure to the hermetic seal(s). Scintillation detectors designed for use in normal laboratory environment will operate reliably between 40 °F (5 °C) and 120 °F (50 °C) provided the rate of temperature change does not exceed 15 °F/hr (8 °C/hr). Any detector assemblies designed for use in field applications where severe thermal and mechanical shock conditions exist will be covered by separate specifications under terms agreed upon by Alpha Spectra and the customer.

Detectors that are provided with a photomultiplier tube will carry the manufacturers’ warranty extended from date of shipment from Alpha Spectra, Inc.

Each Alpha Spectra, Inc. detector assembly is tested prior to shipment and is accompanied by a “SCINTILLATION DETECTOR QUALITY ASSURANCE REPORT” showing the performance specifications of the detector at the time of shipment. These records are permanently maintained by Alpha Spectra for all future reference. It is advised that the customer also maintain a copy of this report.

This warranty does not cover defects caused by: (1) modification, alteration, repair, or service of the scintillation detector by anyone other than Alpha Spectra, Inc. or its representatives; (2) physical abuse to, or misuse, of the detector; or (3) shipment of the detector. This warranty excludes all costs other than the cost of the detector.
Any express warranty not provided herein, and any remedy for breach of contract which but for this provision might arise by implication or operation of law, is hereby excluded and disclaimed. The implied warranties or merchantability and of fitness for any particular purpose, if any, are expressly limited to the two year period referenced above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Under no circumstances shall Alpha Spectra, Inc. or any of its agents or representatives be liable to the purchaser or any other person for any special, consequential, or incidental damages, whether arising out of breach of warranty, breach of contract, or otherwise. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

The limited two-year warranty is expressly conditioned upon the purchaser following all the instructions given here. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state. The name, address, and phone number of Alpha Spectra, Inc. warrantor, are given here.

With reasonable handling and care your Alpha Spectra, Inc. detector will provide you with many years of satisfactory service. In the event any questions concerning your unit, please feel free to contact your local Alpha Spectra representative or contact our manufacturing facility directly.